

## Privacy Policy

[www.canbordoy.com](http://www.canbordoy.com)

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In accordance with the provisions of the General Data Protection Regulation (EU) 2016/679 (GDPR) and Organic Law 3/2018 of 5 December on the Protection of Personal Data and Guarantee of Digital Rights, you are provided with the following information regarding the processing of your personal data:

### Data Controller

**Corporate name:** Can Bordoy Palma SLU

**CIF:** B16500795

**Address:** C/ Forn de la Glòria, 14 – 07012 Palma de Mallorca, Islas Baleares, Spain

**Email:** info@canbordoy.com

**Telephone:** +34 871 871 202

**Data Protection Officer:** Financial Controller

**Contact:** +34 682 845 621 / controller@canbordoy.com

### Purpose of data processing

At **Can Bordoy**, we process the information you provide to us in order to:

- Provide the services and/or sell the products you contract through our website.
- Manage the sending of information and commercial communications.
- Create a commercial profile based on the information provided, in order to offer you services tailored to your interests.

*(No automated decisions will be made based on this profile.)*

The personal data provided will be kept as long as the commercial relationship is maintained and you do not request its deletion, for a period of **5 years** from your last contract and/or purchase. In any case, your personal data will be retained as long as they are useful for the purposes stated and, in any event, for the legal time limits necessary to meet possible liabilities arising from the processing.

### Legal basis for processing

The processing of your personal data is based on:

- The **performance of a contract** to which the data subject is a party, or the implementation of pre-contractual measures at their request.
- Your **consent** for one or more specific purposes, in accordance with GDPR (Art. 6.1.a, b) and Organic Law 3/2018.
- The provisions of Articles 20 and 21 of the **Information Society Services Act 34/2002**, applicable to the sending of commercial offers via telecommunications.

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The prospective offer of products and services is based on the consent you have given. Withdrawal of this consent will **not affect** the execution of a contract or the provision of a service.

Providing personal data is **mandatory**; otherwise, the requested service, sale, or offer cannot be processed or managed.

### Recipients

Your data will not be communicated to third parties outside the company, except when legally required.

However, third-party service providers may have access to your personal data in their capacity as **data processors**, when providing services to the Data Controller. Additionally, Can Bordoy may communicate personal data to **public administrations** when required to do so by applicable law.

### Rights of data subjects

You have the right to:

- Access your personal data.
- Request rectification of inaccurate data.
- Request deletion of your data when they are no longer necessary for the purposes collected.
- Request restriction of processing.
- Object to processing for reasons related to your personal situation.
- Request the **portability** of your data to another controller, where technically feasible.

To exercise these rights, you may contact **Can Bordoy** by:

- **Post:** C/ Forn de la Glòria, 14 – 07012 Palma de Mallorca, Spain
- **Email:** [info@canbordoy.com](mailto:info@canbordoy.com)

Please include a copy of your ID document.

You also have the right to lodge a complaint with the **Spanish Data Protection Agency**: [www.aepd.es](http://www.aepd.es)

**Origin of personal data:** Provided directly by the data subject.

### Additional information

#### 1. Inclusion of personal data

By browsing the website or filling in any form, you expressly consent to the inclusion of your personal data in automated files managed by Can Bordoy.

Each form will indicate whether the requested data are mandatory or optional.

Users who register on our website will be asked for the personal data necessary to provide the requested services and/or manage the sale of products offered online.

#### 2. Exercise of rights

You may exercise your rights (access, rectification, deletion, limitation, portability, and objection) in accordance with Articles 15–21 of Regulation (EU) 2016/679.

Requests can be made via email or by sending a signed written request with a copy of your ID to: **Can Bordoy – C/ Forn de la Glòria, 14, 07012, Illes Balears, Spain**

#### 3. Purpose of processing

The automated processing of personal data obtained through the website aims to maintain and manage the **contractual relationship** with the website owner.

#### 4. Advertising and communications

By accepting this policy, you authorize the sending of **advertising** for our services and products via traditional or electronic means.

The email addresses and personal data you provide through contact forms will be used **exclusively** to respond to your inquiries.

This processing complies with Articles 22.1 and 22.2 of **Law 34/2002 of 11 July on Information Society Services and Electronic Commerce**, as amended by Royal Decree-Law 13/2012.

#### 5. Data confidentiality

Can Bordoy guarantees the **confidentiality** of users' personal data. However, the company may disclose personal data to **competent public authorities** when required by law. Your personal data may remain in Can Bordoy's files even after the end of the contractual relationship, solely for the purposes described above and during the legally established time limits.